James Cline 2808 2nd Street Mexico MO 65265

Nov 1st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

My wife and I have had a DSL connection with Socket Internet Services, a local service, for at least ten years, and had dialup with them for over ten years before that. We also have their telephone services, because AT&T informed Socket that they would not let one of their customers receive the Socket DSL service. Socket also provides my DSL service at a lower price than any others in my area, and I appreciate that - my wife and I are retired, and on fixed incomes.

Socket's service has been first class, and their help desk has helped me on a number of occasions solve issues with my system, not all of them caused by their service. When I call Socket about anything, I very seldom have to wait very long to talk to a real person, which I value very much. When I was dealing with AT&T over the phone, it would take forever, it seemed, to get past their computer response system to talk to a human.

Socket's offices are not in my home community, but not that far away. USTelecom's petition, if approved, would make our activities online more expensive, and more difficult to resolve issues with our service.

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